Chairman's Christmas Message 2019

py New Year! Merry Chr

Year-end is a good time to reflect on where we came from and take a moment to think about where we are going as we shape our future with vigor and optimism. As your Chairman, I am happy to share this personal message with you.

You, our employees, are the backbone of Amalgamated Security. You make us stand strong and work efficiently and effectively as we build upon our mantle of "service-in- excellence" for all our stakeholders.

As we aim for continuous improvement, it is expected that in 2020 we will experience structural change as the organization readies itself for the challenges ahead. We will have to become fitter, leaner and more sensitive to our clients' needs and in some cases, rethink how we go about doing our work with the hope of total elimination of negative attitudes and procrastination. **Our watch words for 2020: "call to action".**

To all employees, this wonderful, close-knit community framework that we have, continues to create the environment that I cherish dearly as it makes our workplace so special. In a year that has been unpredictable locally, regional and globally, this type of relationship and friendship is particularly important as it continues to bring comfort as we navigate through tough times.

Christmas time is like a mirror in which we see reflected the very best life can be, where we see ourselves moved by generosity, inspired by hope and uplifted by love, not only for ourselves but for the whole evolving universe. It is also an opportune time for me to reflect on how much I appreciate you all and the contributions you make to the success of Amalgamated Security.

Lacknowledge all employees who have made selfless sacrifices during challenging times in support of our company, our employees and our communities in times of need; I also recognize all employees who have made contributions and given feedback to improve the employee-experience and, I acknowledge our Board of Directors whose guidance and vision have enabled Amalgamated Security to respond to opportunities and challenges in our industry as they steer the company for continued success. And so, I extend most sincere gratitude and appreciation not only to you all but also to your families who stood by you as you made personal sacrifices to support the growth and development of Amalgamated Security – Thank You!

Our Caribbean Regional Managers and employees have heightened our reputation as a leading provider of high-quality security services. I specially thank our regional teams for your continued dedication and great work throughout the year. Well done!

My special wish for Christmas is for us to learn from our past as we plot the future, reflecting on the outcomes we got from our actions and aim to better our approach for improved results in the year ahead.

On behalf of My Family and the Executive Team of ASSL, I wish You and Yours, a Merry Christmas and a Prosperous and Happy New Year 2020.

Michael Aboud, Dr. Honoris Causa (Entrepreneurship and Innovation from the University of Trinidad and Tobago)